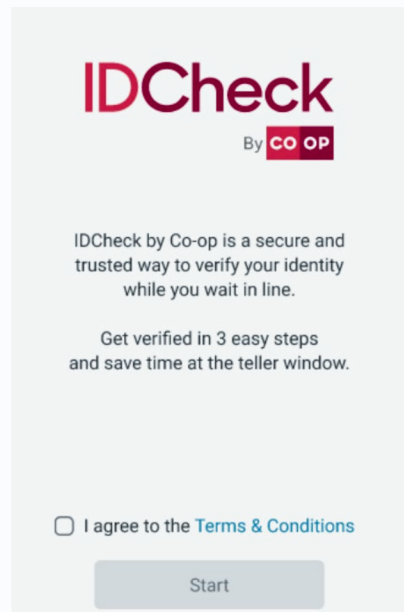


ID Verification Guide

1. Scan the QR code displayed in the branch.

A screenshot of a mobile app interface for IDCheck by CO OP. The header shows the 'IDCheck' logo in red and 'By CO OP' in a red box. Below this, text states: 'IDCheck by Co-op is a secure and trusted way to verify your identity while you wait in line.' and 'Get verified in 3 easy steps and save time at the teller window.' At the bottom, there is a checkbox labeled 'I agree to the Terms & Conditions' and a grey 'Start' button.

IDCheck
By **CO OP**

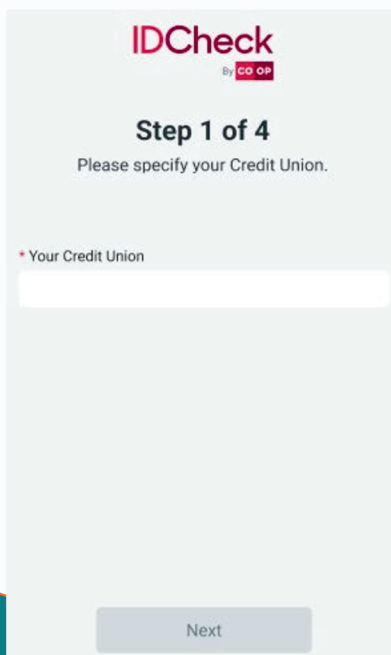
IDCheck by Co-op is a secure and trusted way to verify your identity while you wait in line.

Get verified in 3 easy steps and save time at the teller window.

☐ I agree to the [Terms & Conditions](#)

Start

2. Provide your credit union's name.

A screenshot of the mobile app interface for Step 1 of 4. The header shows the 'IDCheck' logo and 'By CO OP'. The title is 'Step 1 of 4' with the instruction 'Please specify your Credit Union.' Below this is a label '* Your Credit Union' and an empty text input field. At the bottom is a grey 'Next' button.

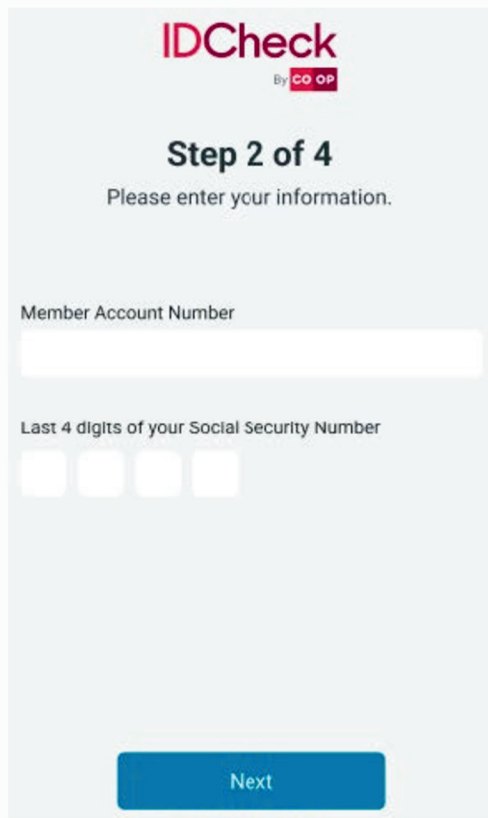
IDCheck
By **CO OP**

Step 1 of 4
Please specify your Credit Union.

* Your Credit Union

Next

3. Enter information



IDCheck
By CO-OP

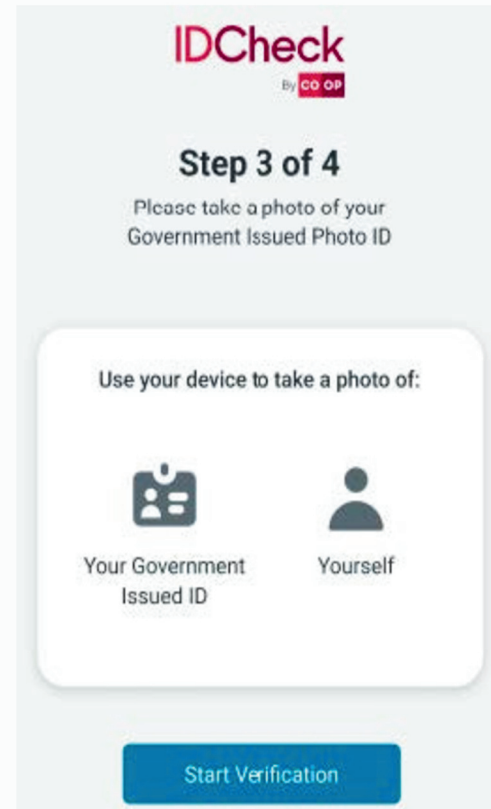
Step 2 of 4
Please enter your information.

Member Account Number

Last 4 digits of your Social Security Number

Next

4. Take a picture of your ID.



IDCheck
By CO-OP

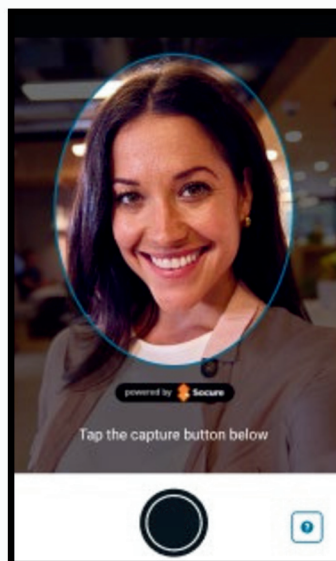
Step 3 of 4
Please take a photo of your Government Issued Photo ID

Use your device to take a photo of:

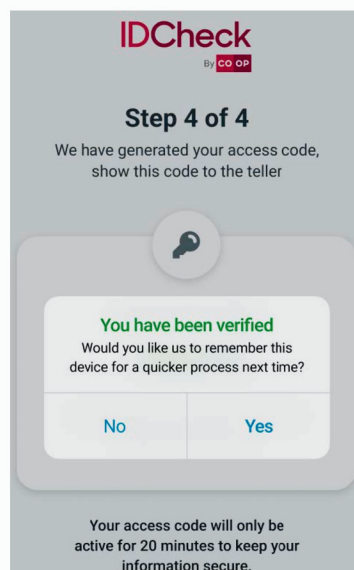
Your Government Issued ID Yourself

Start Verification

5. Take a selfie.



6. Receive an access code.



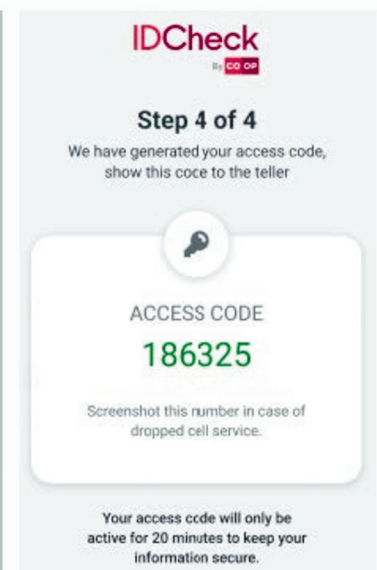
IDCheck
By CO-OP

Step 4 of 4
We have generated your access code, show this code to the teller

You have been verified
Would you like us to remember this device for a quicker process next time?

No Yes

Your access code will only be active for 20 minutes to keep your information secure.



IDCheck
By CO-OP

Step 4 of 4
We have generated your access code, show this code to the teller

ACCESS CODE
186325

Screenshot this number in case of dropped cell service.

Your access code will only be active for 20 minutes to keep your information secure.